

The National Pharmacy Strategy (NPS) Thrusts & Initiatives

Pharmaceutical Care Excellence

1.1 Establish the role of pharmacy in the community care setting

Patients and consumers have increased access to trusted pharmacy services within community care, from receiving guidance and support on preventive health through to managing long term conditions.

1.2 Improve drug stewardship in non-acute care settings

Community pharmacy services will ensure that medication interventions are coordinated so that patients / consumers receive safe and effective use of medications to improve their health outcomes.

1.3 Establish collaborative models of care for medication reconciliation

Healthcare teams work in partnership with patients, empowering them to actively manage their medication list to get the best health outcomes.

1.4 Implement a clinical governance framework for medication management

A clinical governance framework supports medication management services to deliver care that is patient-focused, standards driven and consistent.

1.5 Promote pharmacists as part of the multidisciplinary healthcare team

Patients receive holistic care delivered by coordinated, integrated teams, which include pharmacy professionals, to deliver a seamless experience and engage patients and families along the care journey.

Confident Pharmacy Workforce

2.1 Implement Development Framework for Pharmacists

Competency continuum for pharmacists to progress from early career to advanced practice

2.2 Establish pharmacy residency programmes

Training for development of pharmacy specialists to provide specialized pharmaceutical care services to complex patients.

2.3 Enhance pre-registration -pharmacist training programme

A holistic programme that integrates experiential learning across settings for development of pharmacists at entry-level.

2.4 Develop and train pharmacy technicians

Developmental pathway to strengthen the core competencies of pharmacy technicians from entry to advanced levels.

2.5 Build up manpower capabilities for community care setting

Manpower capabilities will be developed to support community care practices.

2.6 Build capability in collaborative prescribing

Enhance the role of pharmacists as part of multi-disciplinary team-based care.

Re-design Supply Chain

3.1 Centralise procurement, packaging, compounding and distribution

Consolidating operational functions to drive efficiencies and economies of scale, giving patients and consumers affordable and readily available medications.

3.2 Deliver medications when patients need it, where patients need it

Patients / consumers have timely, convenient access to medications supported by expertise and advice from pharmacy services.

Information Enablement

4.1 Deliver a common platform to stimulate and share clinical, practice-based research and innovation

Sharing research, innovations and new ways of working will stimulate Pharmacy to address challenges in the healthcare landscape and transform practice to deliver better standards of care.

4.2 Increase consumer and patient access to contextualised health information and education

Access to personalised health information resources will empower patients and consumers to proactively manage their medications and health.

4.3 Establish a National Drug Formulary (NDF)

A national comprehensive resource to establish standardised and safe use of medications supported by best clinical practices.

Technology Enablement

5.1 Standardise drug terminology and code structures for seamless communication and accurate transfer of information

Standardised terminology and code structures will enable care providers to communicate more easily, ensuring a safe and seamless transition between care settings for patients.

5.2 Provide a common pharmacy system for harmonised medication dispensing and implement a national charging engine to streamline the medication-related billing process – NHIPS (National Harmonised Integrated Pharmacy System)

A common pharmacy system will harmonise dispensing and billing, enabling pharmacists to deliver a seamless, more cost-effective service.

5.3 Enhance telepharmacy services

Telepharmacy will deliver quality pharmaceutical care to patients in a manner that is convenient for them, at their point of need.



Contact the National Pharmacy Programme Management Office at nps@moh.gov.sg



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National Pharmacy Vision

Medications & services are affordable for all • Timely & accessible medications & expertise at each point of care • Focus on quality health promotion & prevention through effective medication use & integrated care • Delivering the MOH Vision of Beyond Hospital to Community – Beyond Quality to Value – Beyond Healthcare to Health